

****Pricing Information****

Initial Cleanings – We charge \$120 per hr plus sales tax for a 3-member team; \$160 per hr plus sales tax for a 4-member team; and \$80 per hour plus sales tax for a 2-member team. We usually send a 3-member team. However there are occasions when we have to add or take away a team member.

The size and condition of your home determines how long it will take to clean. For your convenience we accept cash, checks, visa, mastercard and american express. If you pay by check, then you must back up your check with a credit card.

Maintenance cleanings take much less time than your initial cleaning and cost less because your home has been thoroughly cleaned and simply needs maintenance cleaning. The fee is based on the size of the home, frequency of cleanings and the number of people and pets living in the home. Call the office to discuss your home and your needs so that we can give you a free estimate.

****Guarantee****

We guarantee a thorough initial cleaning. The team supervisor will inspect your home with you when the team is done cleaning. If you find something that has been overlooked or if you want us to clean something in a different way, please call the office so that we can remedy the situation. If you need us to return to your home after the initial cleaning to do more work, you will be charged the hourly rate complete any additional work.



*** * Testimonials * ***

**Jim Evans/homeowner in Roxboro, PA
cleaned biweekly since 2/24/05**

I have these ladies at my home every other week. In that time, I have found them to be both professional and efficient. Not just once in a while...every time. They have house keys to both my house and my girl friends house. Never a problem, always a pleasure....highly recommend these ladies.

**E Riley - N Wales, PA
cleaned biweekly since 9/15/06**

We have been using a maid service for many years. When we moved to the Philadelphia area two years ago, we tried Executive Maids and we have stayed with them since. They clean very thoroughly. Our home is dust-free every time they clean, and because I have dust allergies, I truly appreciate it. The quality of the cleaning service has continued for the long term. The continued quality service was a nice surprise because I've often noticed that the quality drops with most maid services after the first few visits. They do those little added touches that make them a special maid service.

**R Parker - Berwyn, PA
cleaned biweekly since 4/9/07**

Fabulous customer service. 5 Star Rating: Highly Recommended. We've used Executive Maids for several years now. They call to confirm cleaning schedules ahead of time and are always prompt, courteous and professional. They provide great service and are reasonable. Very thorough, professional maid service.

**J Beres - Collingswood, NJ
cleaned monthly since 7/14/08**

I cannot say enough about the cleaning and the crew. They did an outstanding job, more than thrilled with job. Team went above the call off duty. The value of service is excellent!

**N Asplundh/NE Philadelphia, PA
cleaned biweekly since 5/22/07**

The team works seamlessly together. The supervisor communicates quietly and effectively with team members. They are thorough, polite and professional.

**G Brown/Marton, NJ
cleaned biweekly since 5/22/06**

My team is always polite, friendly and professional and the office staff does a great job too!

\$15.⁰⁰ OFF Initial Cleaning

\$15.⁰⁰ OFF 5th Cleaning

\$20.⁰⁰ OFF for Referrals

(after their first cleaning)

Executive Maids

Professional Residential Cleaning...for those who are too busy to clean!



*Family Owned
and
Operated Since 1993*

Reasons to hire Executive Maids:

- *Reliability
- *Fully Supervised & Trained Staff
- *Insured & Bonded
- *All Cleaning Supplies Provided

Pennsylvania

Philadelphia: 215-342-7300
Blue Bell: 215-628-0663
Yardley: 215-493-9233
Doylestown: 215-345-5382
Lansdale: 215-412-3022
Main Line: 610-668-0977

New Jersey

Camden: 856-779-7133
Burlington County 856-608-0300

www.ExecutiveMaids.com

CustomerService@ExecutiveMaids.com

****Cleaning System****

Kitchen - outside of cabinets, outside of major appliances, inside toaster oven & microwave oven, disinfect the sink, counters, table, the chairs, woodwork & wash the floor.

Bathroom - clean the outside of the cabinets, the mirrors, and clean and disinfect everything in the bathroom: sink, counters, tub, shower, toilet and trash can, and wash the floor.

Dust - Tall dust: ceiling perimeters, ceiling fans, vents and over the door frames, dust windowsills, ledges, and woodwork (wash as needed), detail dust whole house, windex all glass surfaces and mirrors, change bed linens (if bed is stripped and clean sheets are set out for us) and collect trash.

Vacuum - vacuum all carpets, edge carpeting as needed, all staircases, all hardwood and tile floors, & vacuum inside/out of furniture as needed. Mop hardwood and tile floors.

Special Projects - such as window cleaning, oven cleaning and refrigerator cleaning for an additional fee. Call prior to your cleaning to schedule a special project.

****The Cleaners****

Each team is supervised by an experienced cleaner who will inspect your home after the cleaning is completed. All team cleaners are trained to follow the Executive Maids system of cleaning and best utilize their time and cleaning supplies so as not to waste any of your money or your time.

****Supplies****

We provide all the cleaning products & equipment. However, we will use your cleaning products if that is your preference.

****Insurance****

Knowing that Executive Maids is fully insured will give you peace of mind. Written proof of insurance is available upon request.

Liability Insurance is carried for your protection in the event that any of our team members damages one of your belongings.

Bonding is your only protection against theft. We try to prevent this from happening by doing a criminal record screening on every employee through a private investigator.

Workers' Compensation protects you from a lawsuit in the event an accident occurs in your home. (Note: Most homeowners' policies exclude coverage from people working in your home.)

****Date & Time of Cleanings****

When we set a date to clean your home be assured that we will clean on that date. **We cannot guarantee the exact time of any cleaning. We can only give you an approximate time of arrival.** If your home is scheduled to be cleaned and you are not there to let us in or if there is a problem with your key and we cannot enter to clean, we will charge a "lock out fee" of \$50 Please call the office to make schedule changes if necessary.

****Keys, Confidentiality & Security****

Our clients are busy people and most are not home while we clean. However, it makes no difference whether you are home or not while we clean. If you are not home, you can feel secure in giving us key to your home. Keys are kept in a locked key storage system and labeled with only a number, not your name or address. A master list of all our client's keys is kept in a computer database.

****Agreement****

It is necessary for Executive Maids to have **each and every customer** sign an agreement It states that you understand the services we provide and agree to our fees and policies. We **do not** require you to sign with Executive Maids for any specific length of time. We will clean for you for as long as you need our services.

